

OHT Pharmoutcomes – completing OHT patients

1. All OHT patients will be viewable from the Services page > My Provisions > Outstanding records:

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Home Services Assessments Reports Claims Admin Help

Provide Services My Provisions Search for Identifier: []

Most Recently Provided

- 1. Monitoring Service for OHT/Glaucoma Suspects by Accredited Community Optometric practices (Level 2)
- MECS Consultation
- MECS Triage

Show all accredited services including ones that are normally hidden

IOP Referral Refinement

- IOP Referral Refinement (GAT)

Minor Eye Conditions - Cornwall/Isles of Scilly

- MECS Consultation

Provision List Options

- ☐ Show patient identifiable details
- ☐ Focus Services pages for Covid-19 services
- ☒ Show recent records

Service Tools

- View Batch Management Dashboard

View all provisions for: [All services] Show

Outstanding records Status explained

Received	Service (stage)	Identifiers	Status
		2h 40m old	
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	MPB	Pending Referral Referred to you awaiting follow-up action
		4h 3m old	
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	MKH	Pending Referral Referred to you awaiting follow-up action
		9 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	NJW	Pending Referral Referred to you awaiting follow-up action
		9 days old	
			Pending Referral

2. If you can't see the patient you need to click on view all

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Provision List Options

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- ☒ Show recent records

Service Tools

- View Batch Management Dashboard

View all provisions for: [All services] Show

Outstanding records Status explained

Received	Service (stage)	Identifiers	Status
		1h 6m old	
2025-04-07	Post-Op Cataract Referral - Local Enhanced Service	MC	Pending Referral Accepted
		1h 24m old	
2025-04-07	Post-Op Cataract Referral - Local Enhanced Service	GEG	Pending Referral Accepted
		4 days old	
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	MKH	Pending Referral Accepted
		4 days old	
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	MPB	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	NJW	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	YA	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	JB	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	LJB	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	DPC	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	KDF	Pending Referral Referred to you awaiting follow-up action
		12 days old	
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	NJC	Pending Referral Referred to you awaiting follow-up action

These are only the most recent Received Referrals. Click here to view all »

3. This will bring up all Outstanding records and you can click on the patients initials to open their record:

Received	Service (stage)		Identifiers	User	Status
2025-04-07	Post-Op Cataract Referral - Local Enhanced Service	1h 6m old	MC		Pending Referral Accepted
2025-04-07	Post-Op Cataract Referral - Local Enhanced Service	1h 24m old	GEG		Pending Referral Accepted
2025-04-03 Saved 2025-04-04	Post-Op Cataract Referral - Local Enhanced Service	4 days old	MKH		Pending Referral Accepted
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	4 days old	MPB	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	NJW	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	YA	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	JB	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	LJB	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	DPC	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	KDF	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	12 days old	NJC	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-24	OHT/Glaucoma Referred Patient *UPDATED*	13 days old	DMR	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-24	OHT/Glaucoma Referred Patient *UPDATED*	13 days old	HB	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-24	OHT/Glaucoma Referred Patient *UPDATED*	13 days old	MAD	[Referred]	Pending Referral Referred to you awaiting follow-up action
2025-03-24	OHT/Glaucoma Referred Patient *UPDATED*	13 days old	PGH	[Referred]	Pending Referral Referred to you awaiting follow-up action

- If you would prefer to see the patients full names you will need to tick 'Show patient identifiable details' and then select the service you wish to view – in this case 'OHT/Glaucoma Referred Patient *UPDATED*'

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Home Services Assessments Reports Claims Admin Help

What's New?

Provide Services **My Provisions** Search for Identifier: [Search Icon]

Most Recently Provided

- 1. Monitoring Service for OHT/Glaucoma Suspects by Accredited Community Optometric practices (Level 2)
- MECS Consultation
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Show all accredited services including ones that are normally hidden

IOP Referral Refinement

- IOP Referral Refinement (GAT)

Minor Eye Conditions - Cornwall/Isles of Scilly

- MECS Consultation
- MECS Triage
- MECS DNA

OHT/ Glaucoma suspect

- 1. Monitoring Service for OHT/Glaucoma Suspects - by Accredited Community Optometric practices (Level 2)
- 2. Monitoring Service - Retest for OHT/Glaucoma Suspects

Provision List Options

- ☒ Show patient identifiable details
- ☐ Focus Services pages for Covid-19 services
- ☒ Show recent records

Service Tools

- View Batch Management Dashboard

View all provisions for: [All services] Show

Outstanding records

Received	Service
2025-04-07	Post-Op Enhanced
2025-04-07	Post-Op Enhanced
2025-04-03 Saved 2025-04-04	Post-Op Enhanced
2025-04-03	Post-Op Enhanced

[ALL Services]

- [All services]
- IOP Referral Refinement
 - IOP Referral Refinement (GAT)
- Minor Eye Conditions - Cornwall/Isles of Scilly
 - MECS - Consultation
 - MECS - Triage
 - MECS DNA
- OHT/ Glaucoma suspect
 - 1. Monitoring Service for OHT/Glaucoma Suspects - by Accredited Community Optometric practices (Level 2)
 - 2. Monitoring Service - Retest for OHT/Glaucoma Suspects
 - OHT/Glaucoma Referred Patient
 - OHT/Glaucoma Referred Patient *UPDATED***
- Post Operative Cataract Referral
 - Post Operative Cataract Referral
 - Post-Op Cataract Referral - Local Enhanced Service
 - Spa Medica Exeter - Post-Op Cataract Referral - Local Enhanced Service
- Registration - MECs Services Cornwall/Isles of Scilly
 - Patient Registration - MECs

- This will then give you a list of patients in the Service with their full name – click on the patients name to access their record

6. Once you have selected the patient you can click on Complete Now

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Home

Services

Assessments

Reports

Claims

Admin

Help

What's New?

PROVISION HISTORY

Where: * is YVONNE ANDERTON

2022-01-05**

1. OHT/Glaucoma monitoring - Registration

(older records)

2024-04-03

OHT/Glaucoma Referred Patient *UPDATED*

2024-04-03

1. Monitoring Service for OHT/Glaucoma Suspects - by Accredited Community Optometric practices (Level 2)

2025-03-26**

2. OHT/Glaucoma Patient Referral *UPDATED*

2025-03-26 - [This record]

OHT/Glaucoma Referred Patient *UPDATED*

[**] : These provisions were recorded by other providers]

Reports, Letters & Reminders

Provision Status

Pending Received Referral

Referral-followup status: **Referred to you**

awaiting follow-up action

Provision: 624258532

SysCode: MVCOCIOQ

Originality: 25-Mar-2025

Saved: 25-Mar-2025 13:35

Edited:

Progress: Referral in progress

OHT/Glaucoma Referred Patient *UPDATED*

Patient Details brought forward

Original Referral	5th Jan 2022
Referred from	NHS Kewow Clinical Commissioning Group (RMS)
Client Name	
Date of Birth	
Age (From DoB)	
Gender	
Address	
Postcode	
NHS Number	
Contact Details	
Consent to share	
PDS Patient Date of Birth	
Patient GP Record Restricted	
Patient GP Record Restricted	

Registration details brought forward

Title	Mrs
GP Surgery selection	Mullion Health Centre, The Health Centre, Mullion, Helston, Cornwall TR12 7DQ (L82056)
GP Surgery value	L82056
Recall Date	05-Jan-2022
Allocation	Allocated
Attached Document File1	1444444_20171006_1507283797_180.pdf
Attached Document File2	1444444_20171006_1507283797_696.jpg
Attached Document File3	1444444_20171006_1507283797_952.jpg
Notes	Recall due April 2025
*	
Disable Record Trigger	

Referral details brought forward

[Layout question 0]	0
Recall Date	07-Apr-2025
Notes	
1	
Disable	1,000

Acceptance and completion of referred service

This referral has been made to your organisation at the request of a patient.

[Template DNR letter for your use](#)

Complete now

Referred to Ralson Opticians by NHS Kewow Clinical Commissioning Group (RMS)

Referral History

Referred to Ralson Opticians by NHS Kewow Clinical Commissioning Group (RMS)

2025-03-25 13:35:26

7. This will then bring up the next screen

Acceptance and completion of referred service

Referral Accepted for completion now [Revert and discard changes](#)
[\[+\] Show Referral History](#)

Provision Date

Patient is verified by the Personal Demographics Service (PDS).
Last updated on 2025-04-07 13:33:53.

Patient Details
Family Name: ANDERTON
Given Name(s): YVONNE
Date of Birth: 06-jun-1948
Gender: female
NHS Number: 612 718 0899
Address: 4 Commons Close, Mullion, HELSTON,
Cornwall
Postcode: TR12 7HY

Patient's GP Details
GP Name: THE MULLION & CONSTANTINE
GROUP PRACTICE
GP ODS Code: L82056
GP Address: NANSMELLYON ROAD, MULLION,
HELSTON, CORNWALL
GP Postcode: TR12 7DQ

[Unlink PDS match](#)

GP Connect Access Record is not allowed for this service.

Confirm contacting the Patient?

Contacted? ☒ Yes ☐ No

Patient accepted ☒ Yes ☐ No
service?

Please provide the date of the arranged consultation

Date of consultation
Enter as dd-mmm-yyyy (eg 23-Feb-1999)

Tick that you have
contacted the patient,
the date of the
consultation and then
press save

[Save](#)

8. This will then take you to the Services screen, click on 'Monitoring Service for OHT/Glaucoma Suspects – by Accredited Community Optometric practices (Level 2)'

The screenshot shows the top navigation bar with 'Home', 'Services', 'Assessments', 'Reports', 'Claims', 'Admin', and 'Help'. Below the navigation bar is a green notification box with a checkmark icon. The notification text reads: 'OHT/Glaucoma Referred Patient *UPDATED* provision updated'. Below this, it says 'The following system generated provision report letters are available' followed by a printer icon and the text 'Basic Provision Record'. Underneath, it says 'Next steps: Links to complete the next step(s) of the patient's episode:'. A box highlights two links: '1. Monitoring Service for OHT/Glaucoma Suspects - by Accredited Community Optometric practices (Level 2)' and '2. Monitoring Service - Retest for OHT/Glaucoma Suspects'. An arrow points from the text in step 8 to the first link in the box.

The screenshot shows the 'Provide Services' and 'My Provisions' section. On the left, under 'Most Recently Provided', there is a list item: '1. Monitoring Service for OHT/Glaucoma Suspects by Accredited Community Optometric practices (Level 2)' with 'MECS' below it. On the right, under 'My Provisions', there is a search bar 'Search for Identifier:'. Below the search bar is a table with two columns: 'Provision List Options' and 'Service Tools'. The 'Provision List Options' column has three items: 'Show patient identifiable details' (checked), 'Focus Services pages for Covid-19 services' (unchecked), and 'Show recent records' (checked). The 'Service Tools' column has two items: 'View Batch Management Dashboard' and 'Check for outstanding notifications'. Below the table is a dropdown menu 'View all provisions for: [All services]' and a 'Show' button.

9. Enter you practitioners name and then the OHT records to complete will appear:

The screenshot shows the 'PROVISION HISTORY' section on the left and the 'Enrolment Requirements' section on the right. The 'PROVISION HISTORY' section has a header 'Where 'Name' is YVONNE ANDERTON'. It lists three records: '2022-01-05 **' with '1. OHT/Glaucoma monitoring - Registration', '2024-04-08' with 'OHT/Glaucoma Referred Patient *UPDATED*', and '2024-04-08' with '1. Monitoring Service for OHT/Glaucoma Suspects - by Accredited Community Optometric practices (Level 2)'. The 'Enrolment Requirements' section has a title 'Enrolment Requirements' and a paragraph: 'The commissioner requires that the individual delivering this service meets certain criteria. Enter either your name or registration number in the box below and select from the list that appears.' Below the paragraph is a text input field labeled 'Practitioner Name'. To the right of the input field is a link 'Click on this link'. Below the input field is a box with text: 'Enter your full name in the box above... Then either select your name when it appears, or select "New Practitioner" if you have not enrolled'.

10. Discharging patients

- A small group of current OHT patients MAY be suitable for discharging from the service.
- **Under NO circumstances can a patient who is on treatment be discharged**
- All discharged patients should be advised to continue having regular eye tests (at least every 2 years)

DISCHARGING CRITERIA

- Normal discs, normal VF and IOP <24 with 'thicker than average' CCT (>555) after at least 2 years on the scheme
- Normal discs, normal VF and IOP <21 with 'average/thin' CCT (<555) after at least 2 years on the scheme
- Patients with 'probably physiological' discs or those with diagnosis of 'glaucoma suspect- low degree of suspicion' but they MUST have normal fields and IOP <21 if CCT <555 or 24 if CCT >555 after 3 years on the scheme

All these patients should be advised to continue having regular eye tests (at least every 2 years)

Under no circumstances can a patient who is on treatment be discharged.