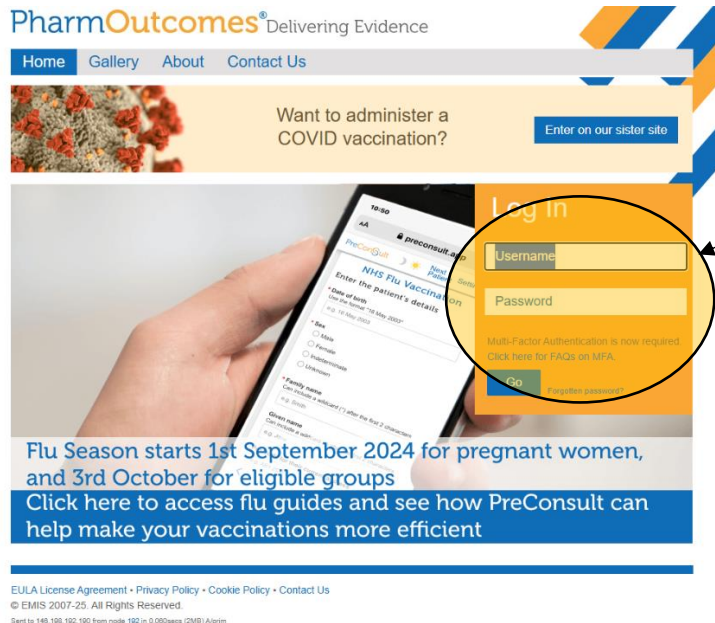


Post-cataract PharmOutcomes – how to guide

(Probus or SpaMedica patients)

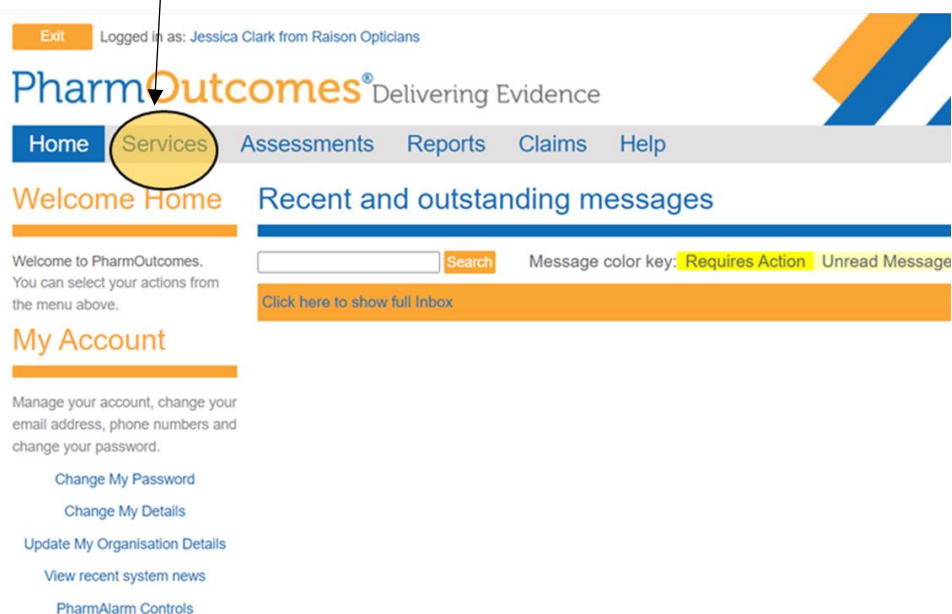
1. LOGIN using your username and password – a Multi-Factor Authentication MFA is also required which you can set up on your phone



Login details can be found here.

Once you have completed and pressed Go you will be asked for your MFA

2. Click on **Services**



3. New patients referred from Spa Medica or Probus will arrive in [Outstanding records](#).
Click on the record you want to access

PharmOutcomes® Delivering Evidence

Home Services Assessments Reports Claims Admin Help

Provide Services My Provisions Search for Identifier:

Most Recently Provided

- 1. Monitoring Service for OHT/Glaucoma Suspects *by Accredited Community Optometric practices (Level 2)*
- MECS Consultation
- MECS Triage

Provision List Options

- ☐ Show patient identifiable details
- ☐ Focus Services pages for Covid-19 services
- ☒ Show recent records

Service Tools

[View Batch Management Dashboard](#)

View all provisions for: [Show](#)

Outstanding records [Status explained](#)

Received	Service (stage)	Identifiers	Status
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	MPB	Pending Referral Referred to you awaiting follow-up action
2025-04-03	Post-Op Cataract Referral - Local Enhanced Service	MKH	Pending Referral Referred to you awaiting follow-up action
2025-03-25	OHT/Glaucoma Referred Patient *UPDATED*	NJW	Pending Referral Referred to you awaiting follow-up action
			Pending Referral

Show all accredited services including ones that are normally hidden

IOP Referral Refinement

- IOP Referral Refinement (GAT)

Minor Eye Conditions - Cornwall/Isles of Scilly

- MECS Consultation

4. This will then take you to the [Security Word Entry](#) – enter the specified letters

PharmOutcomes® Delivering Evidence

Home Services Assessments Reports Claims Admin Help

Welcome Home

Welcome to PharmOutcomes. You must finish the required action in the right pane before you can navigate in the site or access your account details

My Account

Manage your account, change your email address, phone numbers and change your password.

- [Change My Password](#)
- [Change My Details](#)
- [Update My Organisation Details](#)
- [View recent system news](#)

Security Word Entry

You are about to enter a section of the website that can access sensitive data. To proceed, you must perform an extra security validation.

Enter the specified letters from your security word to validate

Please Note: Your security word is NOT the same as your password.
The security word is a six letter word that you selected from a suggested list when you first logged in to PharmOutcomes

First letter

Fourth letter

[Submit](#) [Cancel](#)

- This will then allow you to access the patient details so you can contact them.

PharmOutcomes® Delivering Evidence What's New?

[Home](#) [Services](#) [Assessments](#) [Reports](#) [Claims](#) [Admin](#) [Help](#)

This page has been restored after an intervening prompt: **Security word check**. Please check carefully that we have navigated to the correct page before continuing.

Post-Op Cataract Referral - Local Enhanced Service

PROVISION HISTORY

Where " " is Mrs Phyllis Dight

2025-04-03 **
Post Operative Cataract Referral
2025-04-03 - [This record]
Post-Op Cataract Referral - Local Enhanced Service

[**]: These provisions were recorded by other providers]

Reports, Letters & Reminders

Provision Status

Pending Received Referral
Referral-followup status: **Referred to you**
awaiting follow-up action

Service Support

Patients cannot be seen less than 4 weeks post-surgery

- [Service spec](#)

Patient Details brought forward

Original Referral	3rd Apr 2025
Referred from	Probus Surgical Centre

Client Name	
Date of Birth	
Age (From DoB)	
Gender	
Address	
Postcode	
NHS Number	
Contact Details	Use the primary contact first for this referral 01326 564536 Primary Contact

Registration details brought forward

Service Consent	Yes
Consent to share registration information	Yes
Referral type	Probus
GP surgery selection	Helston Medical Centre, Treloarney Road, Helston, Cornwall TR13 8AU (L82018)
GP surgery value	L82018
Which eye	Left
Surgery type	2nd Surgery/Final
Pre-Op VA (RE)	6/12
Pre-Op VA (LE)	N/A
Post-Op pinhole VA (RE)	N/A
Post-Op pinhole VA (LE)	N/A
Post-Op target refractions included	No
Target refraction details	
Pre-existing ocular pathology	Not provided
Cataract operation date	02-Apr-2025
Operating Surgeon	Mr n toum'a
Follow-up due date	
Community Optom	Raison Opticians
Any relevant notes	
Accreditation Level	Probus

If you contact the patient and they accept the service – Press the **ACCEPT** button

Acceptance and completion of referred service

This referral has been made to your organisation at the request of a patient.

If you are unable to complete the referral, you can reject it, but please select the reason for rejection from the drop down list below.

If you can accept the referral but cannot complete the associated actions immediately, click on the accept button to acknowledge receipt of the referral.

You should make relevant notes why you are rejecting the referral in the notes box below.

IMPORTANT: Please **DO NOT** enter any personal data in the notes box below. The details you enter in the notes box below are visible to commissioners.

Reason for rejection: Select an option from the list below

[Template DNR letter for your use](#)
[Complete not](#) [Accept](#) [Return \(unable to complete\)](#)

[Hide Referral History](#)

Referral History
Referred to Raison Opticians by Probus Surgical Centre
2025-04-03 13:05:13

6. If you have been unable to contact a patient by phone 3 times a template copy of the letter you need to send can be found here to download.

Acceptance and completion of referred service

This referral has been made to your organisation at the request of a patient.

If you are unable to complete the referral, you can reject it, but please select the reason for rejection from the drop down list below.

If you can accept the referral but cannot complete the associated actions immediately, click on the accept button to acknowledge receipt of the referral.

You should make relevant notes why you are rejecting the referral in the notes box below.

IMPORTANT: Please **DO NOT** enter any personal data in the notes box below.

The details you enter in the notes box below are visible to commissioners.

Reason for rejection: Select an option from the list below

[Template DNR letter for your use](#)

[Complete now](#) [Accept](#) [Return \(unable to complete\)](#)

[\[-\] Hide Referral History](#)

Referral History

Referred to Raison Opticians by Probus Surgical Centre

2025-04-03 13:05:13

7. If you then need to reject the patient because you haven't been able to contact them, or for any other reason (deceased, moved away etc.) select the option:

Acceptance and completion of referred service

This referral has been made to your organisation at the request of a patient.

If you are unable to complete the referral, you can reject it, but please select the reason for rejection from the drop down list below.

If you can accept the referral but cannot complete the associated actions immediately, click on the accept button to acknowledge receipt of the referral.

You should make relevant notes why you are rejecting the referral in the notes box below.

IMPORTANT: Please **DO NOT** enter any personal data in the notes box below.

The details you enter in the notes box below are visible to commissioners.

Reason for rejection: Select an option from the list below

[Template DNR letter for your use](#)

[Complete now](#) [Accept](#) [Return \(unable to complete\)](#)

[\[-\] Hide Referral History](#)

Referral History

Referred to Raison Opticians by Probus Surgical Centre

2025-04-03 13:05:13

8. Add details in this box (if required) and then press **Return (unable to complete)**

Acceptance and completion of referred service

This referral has been made to your organisation at the request of a patient.

If you are unable to complete the referral, you can reject it, but please select the reason for rejection from the drop down list below.

If you can accept the referral but cannot complete the associated actions immediately, click on the accept button to acknowledge receipt of the referral.

You should make relevant notes why you are rejecting the referral in the notes box below.

IMPORTANT: Please **DO NOT** enter any personal data in the notes box below.

The details you enter in the notes box below are visible to commissioners.

Reason for rejection: Other: Please add details in box above

[Template DNR letter for your use](#)

Complete now Accept Return (unable to complete)

[\[-\] Hide Referral History](#)

Referral History

Referred to Raison Opticians by Probus Surgical Centre

2025-04-03 13:05:13